Miami-Dade County Pocket Guide to Transportation

Metropolitan Planning Organization (MPO) Summer 2007
The Miami-Dade Metropolitan Planning Organization (MPO) plays an active role in educating the public regarding the transportation resources available to them. This guidebook was specifically designed to assist the citizens and visitors of Miami-Dade County. We hope you find the “Miami-Dade County Pocket Guide to Transportation” a helpful informational resource for all of your transportation-related needs. A copy of this directory is also available on the Miami-Dade MPO website at: www.miamidade.gov/mpo.

The information in this Guide is subject to change.

It is the policy of Miami-Dade County to comply with all requirements of the Americans with Disabilities Act (ADA). For a version of this document in accessible format, please call 305.375.4507.

This document is also available on the MPO website at: www.miamidade.gov/mpo.

This booklet is not for resale.
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Florida Department of Transportation (FDOT) District Six

FDOT's mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of our environment and communities. FDOT is decentralized in accordance with legislative mandates, with oversight provided by the Florida Transportation Commission. FDOT is comprised of seven districts throughout the State of Florida and the Florida’s Turnpike Enterprise.

FDOT District Six
1000 NW 111 Avenue
Miami, FL 33172-5800
tel: 305.470.5349
fax: 305.470.5820
website: www.dot.state.fl.us
Florida's Turnpike Enterprise (FTE)

The FTE is part of the FDOT, overseeing a 450-mile system of limited-access toll highways. Within Miami-Dade County, the FTE manages its 265-mile Main Street or Turnpike Mainline (which extends from Golden Glades to its junction with Interstate 75 in north central Florida) and the 47-mile Homestead Extension of Florida's Turnpike (HEFT), which extends from Florida City to Miramar.

The original 110-mile stretch of Turnpike from Golden Glades to Fort Pierce opened in 1957 as the Sunshine State Parkway, under the direction of the former Florida State Turnpike Authority.

tel: 800.749.PIKE (7453)  
website: www.floridasturnpike.com

Road Rangers

A FREE Service of the FDOT, the Road Rangers are roving vehicles that provide free highway assistance services for incidents to reduce delay and improve safety for the motoring public.

Dial *FHP on your cellphone for assistance.

Florida Highway Patrol

The Florida Highway Patrol is determined to provide the highest level of professional service possible while promoting safety on Florida's highways through enforcement and education.

Florida Highway Patrol  
1011 NW 111th Avenue  
Miami, FL 33172  
tel: 305.470.2500 or dial *FHP on your cellphone  
website: www.fhp.state.fl.us
SunPass®

The SunPass® is an Electronic Toll Collection Device that can be used on most major toll highways in Miami-Dade County reducing delays in travel at fare collection areas. To purchase a Sunpass®, call the phone number or log on to the website below:

tel: 888.TOLLFLA (865.5352)
website: www.sunpass.com

SunGuide

SunGuide uses modern technology to reduce traffic congestion and give people real-time information about travel conditions.
tel: 305.470.5757
fax: 305.470.6969
website: www.sunguide.org

511-SmarTraveler

The most accurate way to get up-to-the-minute route-specific information.
tel: 511
website: www.smartraveler.com

To use the 511-SmarTraveler service, dial "511" on a touch-tone phone, and then dial in the code for the road you want to travel. The 511-SmarTraveler service is a "voice activated system" for user convenience. The following are examples of SmarTraveler.

State Route Codes: Español= #
Final Digt Codes for Tri-County Roads:
1=Palm Beach, 2=Broward, 3=Miami Dade

<table>
<thead>
<tr>
<th>Route</th>
<th>State Route Code</th>
<th>1</th>
<th>2</th>
<th>3</th>
</tr>
</thead>
<tbody>
<tr>
<td>I-95</td>
<td></td>
<td>953*</td>
<td>952*</td>
<td>951*</td>
</tr>
<tr>
<td>Turnpike</td>
<td></td>
<td>8213*</td>
<td>8212*</td>
<td>8211*</td>
</tr>
<tr>
<td>Palmetto Expressway/SR-826</td>
<td></td>
<td>826*</td>
<td>826#</td>
<td></td>
</tr>
<tr>
<td>Airport Expressway/SR-112</td>
<td></td>
<td>112*</td>
<td>112#</td>
<td></td>
</tr>
<tr>
<td>Dolphin Expressway/SR-836</td>
<td></td>
<td>836*</td>
<td>836#</td>
<td></td>
</tr>
<tr>
<td>Don Shula Expressway/SR-874</td>
<td></td>
<td>874*</td>
<td>874#</td>
<td></td>
</tr>
<tr>
<td>To report traffic conditions or speak to a traffic information manager</td>
<td></td>
<td>677*</td>
<td>677#</td>
<td></td>
</tr>
</tbody>
</table>
Miami-Dade Expressway Authority (MDX)

MDX is a state-sanctioned, locally administered public agency responsible for the operation and maintenance of five major expressway facilities in Miami-Dade County:
- SR-112: Airport Expressway
- SR-836: East/West (Dolphin) Expressway
- SR-924: Gratigny Parkway
- SR-874: Don Shula Expressway
- SR-878: Snapper Creek Expressway

SunPass® is used to pay tolls on the above highways (see p. 4)

Miami-Dade Expressway Authority
3790 NW 21st Street
Miami, FL 33142
tel: 305.637.3277
fax: 305.637.3283
website: www.mdxway.com

Department (PWD)

Department Divisions Include:

- Causeways (tolls)
- Construction
- Highway Division
- Land Development
- Right-of-Way & Survey
- Road/Bridge/Canal Maintenance
- Traffic Engineering
- Traffic Signals & Signs
- Right-of-Way Aesthetics and Assets Management

To contact any of the Divisions above, please call:
Miami-Dade County Public Works Department
Stephen P. Clark Center
111 NW First Street, Suite 1610
Miami, FL 33128
tel: 305.375.2960
fax: 305.375.3070
website: www.miamidade.gov/pubworks/

Department of Motor Vehicles (DMV)

The Florida Department of Highway Safety and Motor Vehicles’ mission is to develop, maintain, and support a safe driving environment through law enforcement, public education and service, reduction of traffic crashes, titling and registering of vessels and motor vehicles, and licensing motor vehicle operators.

tel: 305.229.6333 (Tuesday-Friday)
website: www.hsmv.state.fl.us/offices/miamidade.html
Driving and Traffic Regulations
U.S. law stipulates driving on the right side of the road and passing on the left. After coming to a complete stop, right turns are permitted at red lights unless otherwise indicated by a sign at the intersection.
Always proceed with caution and carefully note posted speed limits: 15 miles per hour (mph) in school zones, 30 mph in business and residential areas, and 55 mph on most expressways.
All persons riding in an automobile are required to wear seat belts. Children under 5 years old must be fastened securely in government-approved child car seats.
Visitor Information: The State of Florida recognizes valid U.S. driver’s licenses and valid licenses issued in other countries.
To see a copy of the Florida Driving Handbook online, go to: www.hsmv.state.fl.us/handbooks/
For driver’s education, look under “Driving Schools” in the Yellow Pages.

Three Steps for New Florida Residents:
1. Obtain your Florida driver license.
2. Obtain automobile insurance from a company licensed to do business in Florida (see Yellow Pages under Automobile Insurance).
3. Title and register your vehicle to obtain your license plate.

How to Make Address and Other Changes
Driver license renewals, address changes, and changes in registration, tag and title can be done via the Internet, phone, or mail.

Bureau of Records
P. O. Box 5775
Tallahassee, FL 32314-5775
Tel: 866.467.3639 (GO RENEW)
TTY/TDD users dial 711
Website: www.gorenew.com
State Offices:
Website: www.hsmv.state.fl.us/html/dlnew.html
Offices in Dade:
Website: www.hsmv.state.fl.us/offices/miamidade.html

Visitor Information: The State of Florida recognizes valid U.S. driver’s licenses and valid licenses issued in other countries.
To see a copy of the Florida Driving Handbook online, go to: www.hsmv.state.fl.us/handbooks/
For driver’s education, look under “Driving Schools” in the Yellow Pages.
Vehicle Registration

The application for the title, along with all required documents and fees, must be submitted or mailed to the applicable county tax collector's office for processing. A certificate of title will be issued within five (5) working days after receipt of the documentation and fees.

tel: 866.467.3639 (GO RENEW)
TTY/TDD: 711
website: www.gorenew.com

Location and Hours of Local DMV Offices:

Coral Gables
4520 Ponce de Leon Boulevard
Tuesday-Friday: 7:30am-6pm

Hialeah
1923 West 60th Street
Monday-Friday: 7:30am-6pm

Homestead
200 NE 8th Street
Tuesday-Friday: 7:30am-6pm

Miami (Bunche Park)
16000 NW 27th Avenue
Tuesday-Friday: 7:30am-6pm

Miami (Central)
901 NW 39th Avenue
Tuesday-Friday: 7:30am-6pm
Saturday: 8am-12pm

Miami (Coral Reef)
14653 SW 122nd Avenue
Tuesday-Friday: 7:30am-6pm

Miami (Gardens)
180 NW 183rd Street, Suite 105
Tuesday-Friday: 7:30am-6pm

Miami (Kendall)
13780-8 Southwest 56th Street
Tuesday-Friday: 7:30am-6pm
Miami-Dade Transit (MDT)
Metrobus, Metrorail, Metromover

MDT is the sixteenth largest public transit system in the USA, and the largest transit agency in the state of Florida. MDT strives daily to keep Metrobus, Metrorail, Metromover, and Paratransit (STS see p. 21) services safe, reliable, and courteous. MDT is an accessible system offering mobility to people with disabilities. All buses and train stations are wheelchair accessible.

To find out which routes you should take to travel around Miami-Dade County, call Customer Service (open 24 hours a day), or log on to the MDT website to see a system-wide map or specific route maps on line, to request maps and publications to be sent to you, or to find the addresses and hours of the nearest MDT authorized locations.

Customer Information:
tel: 305.770.3131
For residents south of SW 216th Street:
tel: 305.891.3131
TTY: 305.654.6530
website: www.miamidade.gov/transit

Customer Information:

Miami (Northside)
7900 NW 27th Avenue, Suite 150
Tuesday-Friday: 7:30am-6pm

Miami (University)
1315 SW 107th Avenue
Monday-Friday: 7:30am-6pm

North Miami (Justice Center)
15555 Biscayne Boulevard
Monday-Friday: 8am-4pm

Opa Locka
12601 NW 42nd Avenue
Tuesday-Friday 7:30am-6pm
Saturday: 8am-12pm
Fares

Metrobus: $1.50 full fare or $0.75 reduced fare (transfers cost $0.50 for full fare or $0.25 for reduced fare; see p. 17)
Express Buses: $1.85
Metrorail: $1.50
Metromover: FREE

Monthly Passes: $75 (unlimited travel on all MDT services)

Metrobus fare boxes accept notes and coins (no copper; no change provided), tokens, and passes.

Seniors: FREE

Metropasses

Discount Metropass: $37.50
This pass is available to qualified people with disabilities and youths in Grades 1-12 (with valid ID).

College Student Metropass: $56.25
College students may buy Metropasses at reduced prices. You must be a full-time student at a participating school to be eligible for a College Metropass.

Corporate Metropass Program
Business owners may offer employees a pre-tax transit payment of up to $105 monthly.

Group Metropass Program
Buy Metropasses in groups of 5 or more and get a discount. (Groups of 5-99 may save $7.50/month on each pass; groups of 100 or more save $10/month.) For more information, call this special Customer Service number weekdays from 8am to 5pm: 305.884.7567.

Golden Passport

All senior citizens 65 years and older, Social Security beneficiaries, and Supplemental Security Income recipients who are permanent residents of Miami-Dade County may ride transit for free with a Golden Passport.

To apply for a Golden Passport, please bring the following to the Stephen P. Clark Center Kiosk:
- Proof of age (accepted documents include: current passport, driver’s license, Florida ID), and
- Proof of residency (utility bill), and
- Photo ID (accepted documents include: current passport, driver’s license, Florida ID).

Applicants under 65 years must submit current printout form from the Social Security Administration verifying eligibility and proof of continued eligibility must be provided annually.
Obtaining Passes, Tokens, and Golden Passports

You may purchase all Metropasses (except College Metropasses) and tokens, or apply for a Golden Passport at the Stephen P. Clark Center Kiosk (downtown Miami) from 7am to 6pm weekdays, or at any authorized location throughout Miami-Dade County.

Tokens may also be purchased at any Metrorail station. Purchasing seven tokens at once costs only $10, and ten tokens costs only $14.50.

Stephen P. Clark Center Kiosk: Located at the Government Center stop on the Metromover, Metrorail, and many Metrobus routes. Walk up service only.

111 NW First Street, Second Floor
Miami, FL 33128
Monday-Friday: 7:00am-6:00pm

Authorized locations are subject to change over time. Contact MDT by phone or visit their website for the most current listing of locations.

tel: 305.654.6545
website: www.miamidade.gov/transit

Transfers

You must buy a transfer ticket when you first get on the bus (or before you board the Metrorail train) if your journey requires more than one bus. Give the transfer to the bus operator or insert the bus-to-rail transfer in the Metrorail fare gate. A bus-to-bus transfer is valid for two hours on a one-way trip only. Use is limited to locations where routes meet or cross each other, or where routes link with the Metrorail system.

<table>
<thead>
<tr>
<th>Type of Transfer</th>
<th>Full Fare</th>
<th>Reduced Fare</th>
</tr>
</thead>
<tbody>
<tr>
<td>Metrobus to Metrobus</td>
<td>$0.50</td>
<td>$0.25</td>
</tr>
<tr>
<td>Metrobus to Metrorail</td>
<td>$0.50</td>
<td>$0.25</td>
</tr>
<tr>
<td>Metrorail to Metrobus</td>
<td>$0.50</td>
<td>$0.25</td>
</tr>
<tr>
<td>Metromover to Metrorail</td>
<td>$1.50</td>
<td>$0.75</td>
</tr>
<tr>
<td>Metrorail to Metromover</td>
<td>Free</td>
<td>Free</td>
</tr>
<tr>
<td>Metrobus to Metromover</td>
<td>Free</td>
<td>Free</td>
</tr>
<tr>
<td>Metromover to Metrobus</td>
<td>$1.50</td>
<td>$0.75</td>
</tr>
<tr>
<td>BCT to Metrobus</td>
<td>$0.50</td>
<td>$0.25</td>
</tr>
<tr>
<td>Metrobus to BCT</td>
<td>$0.50</td>
<td>$0.25</td>
</tr>
</tbody>
</table>
Metrorail or Metrobus Transfer to South Florida Regional Transportation Authority (SFRTA)/Tri-Rail
Buy a $.50 ($.25 for reduced fare) transfer to receive a $1.50 ($.70 for reduced fare) discount off the cost of a one-way or round-trip SFRTA/Tri-Rail ticket. Or present a monthly pass in lieu of a transfer at the ticket booth and/or the train to receive the SFRTA/Tri-Rail fare discount.

SFRTA/Tri-Rail Transfer to Metrorail
SFRTA/Tri-Rail weekly and monthly regular and discount passes will be accepted on all regular Metrobus service except express buses.

Other SFRTA/Tri-Rail regular and discount tickets will be accepted as a valid SFRTA/Tri-Rail-to-Metrobus transfer for boardings at the following sites and routes:
- Golden Glades: Routes 22, 42, 77, E, V, and 241 North Dade Connection, 246 Night Owl
- Opa-locka SFRTA/Tri-Rail Station: Routes 32, 42 and E
- Tri-Rail/Metrorail Station at 79th Street: Routes 42, L, and 500 Midnight Owl
- Hialeah Market Station: Route 42
- Miami Airport SFRTA/Tri-Rail Station: Route 37, 236 Airport Only, 238 East-West Connection

One-way, round-trip, or 12-trip tickets will only be accepted and considered valid as a Tri-Rail-to-Metrobus transfer when a Miami-Dade/SFRTA/Tri-Rail station is stated as a destination on the ticket. The bus operator will retain one-way tickets when presented as transfers.

SFRTA/Tri-Rail Transfer to Metrobus
Transfers are FREE with a monthly SFRTA/Tri-Rail ticket or one-way, round-trip, or 12-trip tickets with Metrorail as a destination.

Park and Ride Lots
These lots can be used for carpooling and/or transit use and are available as follows:

For Miami-Dade Parking Facilities:
- Quail Roost: SW 186th Street & FL Turnpike HEFT
- South Dade Government Center: SW 214th Street & FL Turnpike HEFT
- Golden Glades: US 441 at I-95
- SW 120th Street & FL Turnpike HEFT

For Metrorail:
- Dadeland South Station: 9150 Dadeland Blvd.
- Dadeland North Station: 8300 S. Dixie Hwy
- South Miami Station: 5949 S. Dixie Hwy
- University Station: 5400 Ponce de Leon Blvd.
- Douglas Road Station: 3100 Douglas Road
- Coconut Grove Station: 2780 SW 27th Avenue
- Vizcaya Station: 3201 SW 1st Avenue
- Overtown/Arena Station: 100 NW 6th Street
- Culmer Station: 701 NW 11th Street
- Santa Clara Station: 2050 NW 12th Avenue
- Allapattah Station: 3601 NW 12th Avenue
- Earlington Heights Station: 2100 NW 41st Street
- Brownsville Station: 5200 NW 27th Avenue
Special Transportation Services (STS)
STS is intended to provide equivalent transportation services to people who cannot use the mass transportation system due to a disability. STS offers shared-ride, door-to-door travel in accessible vehicles. An application and interview is needed to qualify for the service. With an STS card, certified riders are authorized to use other MDT services for free.

Visitors to Miami-Dade County who are STS certified in their jurisdiction may use the service for free. Contact Customer Services for more information.

Customer Service:
tel: 305.630.5300
TTY/TDD: 305.654.6530
website: www.miamidade.gov/transit/

- Dr. Martin Luther King Jr. Station: 8205 NW 27th Avenue
- Northside Station: 3150 NW 79th Street
- Hialeah Station: 125 E 21st Street
- Okeechobee Station: 2005 Okeechobee Road
- Palmetto Station: 7701 NW 79th Avenue

For Metromobus:
- Southland Mall: SW 211th Street & SW 110 Avenue
- Miami-Dade College Kendall Campus: 11010 SW 104th Street
- 168 Street: 9595 SW 168th Street
- Hammocks Town Center: SW 104th Street & SW 152nd Avenue
- Coral Reef/Turnpike: SW 162nd Street & FL Turnpike HEFT
- SW 152nd Street & the South Dade Busway
- SW 200th Street & the South Dade Busway
- SW 244th Street & the South Dade Busway
- SW 296th Street & the South Dade Busway

For Tri-Rail:
- Hialeah Market Tri-Rail Station: 1200 SW 11th Avenue
- Miami Airport Tri-Rail Station: 3797 NW 21st Street
- Tri-Rail/Metrorail Transfer Station: 1126 E. 26th Street
- Opa-Locka Tri-Rail Station: 480 Ali Baba Blvd.
Special Event Shuttles

Special events are periodically held throughout Miami-Dade County. MDT often accommodates these events by making transportation available for specific locations. Special fees are charged for transit services for these events. To learn more, call MDT services:

Monday-Friday: 8:30am-4:30pm
tel: 305.770.3131
For residents south of SW 216th Street:
tel: 305.891.3131
website: www.miamidade.gov/transit

Tax-Free Transit Benefits

Employers may offer employees the option of commuting to work on MDT by paying for the monthly Metropass as an additional fringe benefit. In return, the employer receives an equivalent federal income tax deduction.

To learn about these and other benefits as well as how to set up the program, call MDT or visit their website:

tel: 305.884.7567
website: www.miamidade.gov/transit

South Florida Regional Transportation Authority (SFRTA) / Tri-Rail

SFRTA provides commuter rail service from Miami through Broward County, north to Palm Beach County with connecting shuttles to Miami International Airport, Fort Lauderdale/Hollywood International Airport, and Palm Beach International Airport. All Tri-Rail trains and stations are accessible to persons with disabilities.

Office Hours:
Monday-Friday: 4am-10pm
Saturday & Sunday: 7am-5pm
tel: 800.874.7245
TDD: 800.273.7545
website: www.tri-rail.com

For information about buses that service Tri-Rail:
Miami-Dade Transit: 305.770.3131
Broward County Transit: 954.357.8400
Palm Tran: 561.233.4287
Amtrak

Amtrak serves more than 500 stations in 46 states, operating over more than 22,000 route miles. Every weekday Amtrak operates up to 265 trains, excluding commuter trains. Amtrak provides service to 33 cities in Florida with access to some cities via Thruway Motor Coach Bus. To determine handicap accessibility at an Amtrak station, please inquire when speaking with an Amtrak Reservation Sales Agent, or refer to an Amtrak Timetable.

Miami Station
8303 NW 37th Avenue
Miami, FL 33147
tel: 305.835.1222
For National Service
tel: 800.USA.RAIL (800.872.7245)
website: www.amtrak.com

Greyhound

Greyhound offers regularly scheduled intercity transportation to most cities, towns, and small villages across the country, offering passengers everyday low walk-up fares. Greyhound has three lines of business: intercity bus transportation; Greyhound Package Express; and Greyhound Travel Services. Drivers, customer service personnel, and contractors are available to meet the needs of customers with disabilities.

Fare & Schedule Information

Calls are answered 24 hours daily.
tel: 800.229.9424
TDD: 800.345.3109
Assistance for passengers with disabilities
tel: 800.752.4841
website: www.greyhound.com

Local Stations

Main Station
4111 NW 27th Street
Miami, FL 33142
tel: 305.871.1810
Downtown Miami
1012 NW 1st Street
Miami, FL 33136
tel: 305.374.6160
North Miami Station
16000 NW 7th Avenue
North Miami, FL 33169
tel: 305.688.7277
Greyhound Bus Co.
3535 S. Roosevelt #104
Key West, FL 33040
tel: 305.296.9072
Jitney Services

There are nine (9) jitney operators complementing the service provided by Metrobus and that operate only on specifically approved routes. To obtain a complete list of Jitneys in Miami-Dade County, please contact the Miami-Dade County Consumer Services Department. Currently, Jitneys are not wheelchair accessible.

tel: 305.375.2460
website: www.miamidade.gov/csd

Municipal Circulators

All municipal circulators operate under Interlocal Agreements between Miami-Dade County and the particular municipality. These routes charge fares and will accept transfers as well as monthly passes, the Golden Passport, and a Special Transportation Services (STS) ID (see p. 21) from any customer either boarding or transferring from an MDT route. All circulators are wheelchair accessible.

City of Aventura Municipal Public Transit
tel: 305.932.1BUS (1287)
Monday-Friday: 8:45am-6:20pm
Saturday: 8:45am-9:20pm

Coral Gables City Trolley Service
tel: 305.460.5070
Monday-Thursday: 7am-7pm
Friday: 7am-10pm

Hialeah Transit Circulator
tel: 305.681.5757
Monday-Friday: 6am-9pm
Saturday, Sunday and Holidays: 9am-5pm

North Miami Beach Line
tel: 305.957.3523
Monday-Friday: 8:30am-4:30pm
Transit Information

Bal Harbor Express
tel: 305.866.8597
Monday-Thursday: 9:00am-5:00pm
Friday-Saturday: 9:00am-9:00am

North Bay Village Mini-Bus
tel: 305.756.7171 or 305.865.0506
General: 7:00am-6:30pm
Thur: 11:00am (to supermarkets)
Friday: 10:00am (to shopping plaza)

Sunny Isles Beach Community Shuttle
tel: 305.957.1306
Sunday-Saturday: 8:00am-8:00pm (Mall Line)
Monday-Saturday 9:00am-4:00pm (Orange Line)
Monday-Saturday 9:00 am-5:00pm (Blue Line)

Miami Lakes Shuttle Express
tel: 305.634.2272
Door-to-Door pick-up. Written request must be provided to the Town Clerk before arranging a pick-up.
Only Miami Lakes residents are eligible.
Town Clerk
15700 NW 67th Avenue
Miami Lakes, FL 33014

Village of Palmetto Bay Ibis Circulator
tel: 305.259.1234
Monday-Friday: 7:00am-7:00pm (excluding holidays)

Sweetwater Circulator
tel: 305.221.0411
Monday-Friday: 6:15am-8:20pm
Saturday-Sunday: 8:30am-5:30pm

Surfside Mini-Bus
tel: 305.861.4863
Monday-Friday: 7:30am-12pm, 1:00pm-11:45pm
Saturday: 7:30am-11:45pm

Town of Bay Harbor Islands Mini-Bus
tel: 305.866.6241
Monday-Friday: 9:00am-5:00pm

South Florida Vanpool Program (SFVP)
The Metropolitan Planning Organization (MPO) initiated the South Florida Vanpool Program (SFVP) to help alleviate traffic congestion in the area. This program is a joint effort between the Florida Department of Transportation (FDOT) District Six, the South Florida Commuter Services (SFCS), and VPSI, Inc. A Vanpool is a group of seven to fifteen commuters who ride to work each day in a comfortable passenger van provided by SFVP. For more information, contact the following agencies:

South Florida Vanpool Program
5979 NW 151 Street, Suite 218
Miami Lakes, FL 33014
tel: 305.558.1355
fax: 305.558.5811

South Florida Commuter Services
tel: 800.234.RIDE (7433)
Bicycling is a popular south Florida pastime that is a fun way to exercise and a money-saving alternative for getting around, too!

Bike and Ride Program
Combining bicycling and transit is the most efficient way to move. Miami-Dade Transit’s Bike & Ride program allows cyclists to take a standard bicycle on extended trips. Bike and ride to work, school, the mall, and the library—anywhere in Miami-Dade County. Passengers may put their bicycle on any of the rack-equipped Metrobuses or bring it on the downtown Metromover. Bicycles are allowed on Metrorail when you have a valid MDT Bike & Ride permit. The MDT Bike & Ride permit is free to anyone 12 years and older.

To get a permit speak to the security guard at any Metrorail station or visit the Transit Information Booth at the Government Center Station, or any Team Metro office (see p. 50). You can also print the form from the MDT website (www.miamidade.gov/transit/) and get your permit by mail.

Tri-Rail allows bikes on board with a valid Tri-Rail bike permit. Call 800-TRI-RAIL for information on getting a Tri-Rail bike permit.

Bicycle Lockers
Bicycle Lockers provide secure, long-term storage for your bicycle and can be rented at the Okeechobee, Hialeah, Northside, Government Center, Vizcaya, Coconut Grove, Douglas Road, University, South Miami, Dadeland North, and Dadeland South Metrorail Stations. For information on renting a bicycle locker contact the Miami-Dade Bicycle/Pedestrian Coordinator at 305.375.1647.

Bike Rentals
A list of places where bikes can be rented is available. Contact the Miami-Dade Bicycle/Pedestrian Coordinator at 305.375.1647 to get a copy.

Where to Ride?
Bicycles are recognized by Florida law as vehicles with the same rights and responsibilities as autos. Riding your bike like you drive a car is the safest way to travel on the road. In addition, some facilities are built just for the use of people who walk and bike. A map of bicycle and pedestrian facilities is available from the MPO’s Bicycle/Pedestrian Coordinator.

Call 305.375.1647 for more information.

Some popular places to ride are:

- Atlantic Trail: The first section of Miami-Beach’s planned city-wide path runs along the beach from 5th Street to 21st Street with access to the Lincoln Road pedestrian mall.
• Aventura Loop, 19999 West Country Club Drive, Aventura: A three-mile paved path loop around the Turnberry Isle Country Club.

• Kendale Lakes Country Club, 6401 Kendale Lakes Drive: A four mile bike lane loop around the Kendale Lakes Country Club.

• M-Path: An 8.5 mile paved path beneath the Metrorail guideway from SW 67th Avenue to the Miami River.

• Old Cutler Path: This path consists of 13.5 miles along beautiful Old Cutler Road from Cocoplum Circle at LeJeune Road and Sunset Drive to SW 224th Street. It passes through Matheson Hammock Park and Fairchild Tropical Gardens.

• Rickenbacker Causeway/Crandon Park: This path runs for 6 miles along the Rickenbacker Causeway and within Crandon Park from Alice Wainright Park (2845 Brickell Avenue) to Crandon Gardens.

• Snake Creek Trail: North Miami Beach's 1.5 mile long path that runs on both sides of the Snake Creek Canal through neighborhoods and parks between NE 19 Avenue and NE 183 Street.

• South Dade Trail: This path consists of 13.5 miles along the US-1 Busway from the Dadeland South Metrorail Station to SW 264 Street and connects Cutler Ridge, Palmetto Bay, and Pinecrest to downtown Kendall.

Unpaved Trails

• Amelia Earhart Park, 401 East 65th Street, Hialeah: 12 miles of mountain bike trails and other facilities.

• Biscayne Trail: 16 miles of unpaved levee from Black Point Marina (24775 SW 87 Avenue) to Biscayne National Park (9700 SW 328 Street) along the L-31E canal.

• Everglades Trail: 24 miles of unpaved levee through agricultural lands from the trailhead on State Road 9336 (one mile outside Everglades National Park) to SW 136 Street at SW 187 Avenue along the C-111 canal.

• Oleta State Recreation Area, 3400 NE 163rd Street: The Park has over 17 miles of mountain bike trails ranging in difficulty from beginner to advanced.

• Southern Glades Trail: 13 miles of unpaved levee through conservation lands from the trailhead on State Road 9336 Manatee Bay along the C-111 canal.
Safety

The best way to stay safe when bicycling or walking is to follow the rules of the road and act predictably. Being predictable helps you stay visible to drivers. When you are bicycling remember to:

- Obey all traffic signs and signals.
- Ride with traffic on the right side of the road.
- Don't ride at night unless you have front and rear lights and reflectors.
- If you ride on the sidewalk, use extra caution at intersections and driveways, because drivers do not expect you to be there.

When you are walking, always:

- Cross the street at the corner, and look for moving cars all the time you are crossing.
- If there is a pedestrian signal use the push button and wait for the WALK signal.
- The flashing DON'T WALK means don't start crossing. If you are already in the road keep going until you reach the other side.
- At night wear light colored or reflective clothing and carry a flashlight. Being seen is the key to safety.

Taxis

Passengers pay a fare of $2.50 for the first 1/6th mile and 40 cents for each additional 1/6th mile ($4.90 for the first mile and $2.40 for each additional mile). Waiting time is 40 cents per minute. Road tolls, at the discounted Sunpass rate, are paid by the passenger. Metered trips from the airport or seaport have an additional $2.00 surcharge. There are flat rates zones to and from the airport and certain destinations that include all fees and tolls. Flat rate zones and prices are posted in each taxicab, or ask the driver for details. Gratuities are not required but are customary. There are 39 taxicab service companies. The companies listed below offer wheelchair accessible taxicab vehicle:

*American Taxi: 305.947.3333
*Central Cab: 305.532.5555
Coral Cab: 305.633.2227
Crown Taxi: 305.445.5555
*Diamond Cab: 305.545.5555
*Flamingo Taxi: 305.599.9999
Miami-Dade Taxi: 305.551.1111
*Miami Springs Taxi: 305.888.1000
*Super Yellow Cab: 305.888.7777
Transportation Sunshine: 305.445.3333
USA Taxi: 305.388.8888
*Yellow Cab: 305.444.4444

*Company offers radio dispatch services
For a complete list of taxicab companies check the Yellow Pages or contact the Miami-Dade County Consumer Services Department (CSD). Contact CSD with any questions, compliments, or complaints about taxi service via:
tel: 305.375.3677
website: www.miamidade.gov/csd
E-mail: consumer@miamidade.gov

SuperShuttle Miami
SuperShuttle provides 24-hour, 7 day per week service to and from the Miami International Airport. SuperShuttle is committed to providing exceptional service for customers with disabilities.

SuperShuttle Miami
2595 NW 38th Street
Miami, FL 33142
Local reservations: 305.871.2000
Outside Area Reservations: 800.258.3826
Group Sales, Charters & Conventions:
tel: 305.871.8210
fax: 305.871.8475
website: www.supershuttle.com

Van Services
Do you need to travel as a group? Van services that seat up to 28 passenger or that are 30 feet or less in length provide charter, contract, and tour services. Be sure to use only licensed providers. To verify licensure, contact the Miami-Dade County CSD via:
tel: 305.375.3677,
website: www.miamidade.gov/csd
email: consumer@miamidade.gov

These services must be prearranged 24 hours in advance.

Limousine Services
Feel like a million bucks while on vacation or just a night on the town by using any of the many limousine services listed in the Yellow Pages under “Limousine.” Be sure to use only licensed limousine services. To verify licensure, contact the Miami-Dade CSD via:
tel: 305.375.3677
website: www.miamidade.gov/csd
email: consumer@miamidade.gov

Limousine service must be prearranged at least one hour in advance. Minimum rates apply.
Miami-Dade County Public Schools

Transportation is provided to students who reside more than two miles from their school, unless they live in a hazardous area as defined under Florida Statutes, or in a special program that includes transportation.

Parents of children with disabilities should work with the school their child attends to request appropriate transportation. For questions regarding school bus routing (bus stops, locations, and times), parents should contact their child’s school. For questions or concerns about the operations of planned routes, contact the Regional Transportation Center that operates the route according to the route number below.

Regional Transportation Centers

Routes that begin with 1 (Central East)
7011 SW 4th Street
Miami, FL 33144
tel: 786.275.0700
tax: 786.275.0847

Routes that begin with 2 (North)
16150 NW 42nd Avenue
Miami, FL 33054
tel: 305.625.9086

Routes that begin with 3 (South)
660 SW 3rd Avenue
Florida City, FL 33034
tel: 305.248.3380

Routes that begin with 4 (Northeast)
5901 NW 27th Avenue
Miami, FL 33142
tel: 305.638.1658

Routes that begin with 5 (Southwest)
15501 SW 117th Avenue
Miami, FL 33177
tel: 305.234.0046

Routes that begin with 6 (Northwest)
9900 NW South River Drive
Medley, FL 33166
tel: 305.887.2383

Routes that begin with 7 (Central West)
13775 NW 6th Street
Miami, FL 33182
tel: 305.227.1995

Routes that begin with 9 (John H. Schee)
2755 NW 122nd Street
Miami, FL 33167
tel: 305.681.1576
Airports

Miami International Airport
P.O. Box 025504
Miami, FL 33102
tel: 305.876.7000
website: www.miami-airport.com

Opa-Locka Executive Airport
14201 NW 42nd Avenue
Opa-Locka, FL 33054
tel: 305.869.1660

Kendall-Tamiami Executive Airport
12800 SW 145th Avenue
Miami, FL 33196
tel: 305.869.1700

Homestead General Airport
28700 SW 217th Avenue
Homestead, FL 33030
tel: 305.247.4883

Federal Aviation Administration (FAA)
800 Independence Avenue, SW
Washington, DC 20591
tel: 1.866.835.5322
fax: 202.267.8330
website: www.faa.gov
Seaport

Dante B. Fascell Port of Miami-Dade
1015 N America Way, 2nd Floor
Miami, FL 33132
tel: 305.371.PORT (7678)
fax: 305.347.4843
website: www.miamidade.gov/portofmiami

Cruise Lines

Carnival Cruise Lines
3655 NW 87th Avenue
Miami, FL 33178-2428
telephone numbers:
local offices (serves all): 305.599.2600
individual reservations: 800.327.9501
group reservations: 800.327.5782
brochures: 800.CARNIVAL (227.6482)
website: www.carnival.com

Celebrity Cruises
1050 Caribbean Way
Miami, FL 33132
telephone numbers:
local office: 305.539.6000
reservations: 800.437.3111
groups: 800.963.0311
brochures: 800.211.4789
website: www.celebrity.com

Norwegian Cruise Line
7665 Corporate Center Drive
Miami, FL 33126-1201
telephone numbers:
reservations: 800.327.7030
miami: 305.436.4000
fax: 305.436.4120
website: www.ncl.com

Oceania Cruises, Inc.
8300 NW 33rd Street, Suite 308
Miami, FL 33122
telephone numbers:
office: 305.514.2300
reservations: 800.531.5619
fax: 305.514.2222
website: www.oceaniacruises.com
Royal Caribbean International
1050 Caribbean Way
Miami, FL 33132
Telephone numbers:
  office: 305.539.6000
  reservations: 800.327.6700
  groups: 800.327.2055
  brochures: 800.255.4373
website: www.royalcaribbean.com

Windjammer Barefoot Cruises
1759 Bay Road
Miami, FL 33139-1413
telephone numbers:
  office: 305.672.6453
  reservations: 800.327.2601
  fax: 305.674.1219
website: www.windjammer.com

Metropolitan Planning Organization (MPO)
The MPO's mission is to plan transportation facilities and services that are integrated and efficient while providing effective community participation.

Miami-Dade County MPO
111 NW First Street, Suite 910
Miami, FL 33128
tel: 305.375.4507
fax: 305.347.4950
website: www.miamidade.gov/mpo

Broward County MPO
115 S. Andrews Avenue, Room 329H
Fort Lauderdale, FL 33301
tel: 954.357.6608
fax: 954.357.6228
website: www.broward.org/mpo

Palm Beach County MPO
2300 North Jog Road, 4th Floor
West Palm Beach, FL 33411
tel: 561.684.4170
fax: 561.233.5664
website: www.pbcgov.com/mpo
South Florida Regional Transportation Authority (SFRTA) / Tri-Rail

(See page 23)

South Florida Regional Planning Council (SFRPC)

The SFRPC's mission is to identify the long-term challenges and opportunities facing southeast Florida and assist the Region’s leaders in developing and implementing creative strategies that will result in more prosperous and equitable communities, a healthier and cleaner environment, and a more vibrant economy.

SFRPC
3440 Hollywood Boulevard, Suite 140
Hollywood, FL 33021
tel: 800.985.4416
Miami: 305.985.4416
Broward: 954.985.4416
website: www.sfrpc.com

South Florida Commuter Services (SFCS)

SFCS hosts a 24-hour Call Center to answer commuter questions and provide rideshare information. The Center also gives transit route information and automatically transfers calls to mass transit systems throughout the tri-county area, including Broward County Transit (BCT),

SFRTA/Tri-Rail, Palm Beach Transit (Palm-Tran) and Miami-Dade Transit (MDT).

In addition, SFCS oversees the Emergency Ride Home (ERH) Program. The ERH Program provides free taxi service in emergency situations for registered commuters 24 hours a day, seven days a week. The program is available to commuters who carpool, vanpool, ride transit, or bicycle/walk to work at least three times a week. Each registered ERH program participant is allowed up to six free emergency rides per year and will receive two vouchers by mail to initiate the program. To sign up or for more information about SFCS:

SFCS
5217 NW 33 Avenue
Ft. Lauderdale, FL 33309
tel: 800.234.RIDE (7433)
fax: 954.731.7319
website: www.1800234RIDE.com
Citizens are an important part of the transportation planning process. Your opinions, ideas, and suggestions about how to improve transportation in Miami-Dade County matter and your input is appreciated. To get involved with any of the following citizen committees, contact the MPO at:

Miami-Dade MPO
111 NW First Street, Suite 910
Miami, FL 33128
tel: 305.375.4507
fax: 305.347.4950
website: www.miamidade.gov/mpo
email: mpo@miamidade.gov

Bicycle and Pedestrian Advisory Committee (BPAC)
The BPAC assists in identifying opportunities for the use of bicycling, walking, and running as safe methods of transportation and recreation in Miami-Dade County. The BPAC meets the fourth Wednesday of each month. Call to confirm meeting dates and locations.

Transportation Aesthetics Review Committee (TARC)
The TARC reviews bridges and other high visibility transportation projects to assure that aesthetic considerations are incorporated into important community projects thus not only serving as functional assets, but reflecting and identifying with the community. The TARC meets the first Wednesday of each month. Call to confirm meeting dates.

Freight Transportation Advisory Committee (FTAC)
The mission of FTAC is to promote and advance the transportation needs of the freight and goods movement throughout Miami-Dade County. FTAC works with local, state, and federal agencies to maintain and improve crucial freight movement infrastructure for the well-being and economic health of Miami-Dade County and all of south Florida. Call to confirm meeting dates.
Other Useful Information

Emergency: 911
Information: 411
Traffic Information: 511
Miami-Dade County Services: 311

Miami-Dade County
Team Metro Locations

Team Metro offices provide sale of MDT Metropasses, Metrorail parking permits, Metrorail tokens, baby stroller parking permits.

Northside Regional Office
2525 NW 62nd Street, Suite 1200
Miami, FL 33147
tel: 305.636.2333
fax: 305.636.2344

Kendall Regional Office
11609 N Kendall Drive
Miami, FL 33173
tel: 305.270.4979
fax: 305.273.4116

Northeast Regional Office
1658 NE Miami Gardens Drive
Miami, FL 33179
tel: 305.947.9858
fax: 305.947.5376

Northwest Regional Office
7630 NW 186 Street
Miami, FL 33015
tel: 305.557.2171
fax: 305.557.2172

South Dade Regional Office
20505 South Dixie Hwy., Suite 1623
Miami, FL 33189
tel: 305.234.1510
fax: 305.234.1499

Tamiami Regional Office
1409 SW 107th Avenue
Miami, FL 33174
tel: 305.222.2133
fax: 305.222.2137

Melrose Regional Office
Temporarily located at the Northside Regional Office
see p.50 for address
Tel: 305.638.6800
For additional information please call 311

West Office
3800 SW 137th Avenue, 2nd Floor
Miami, FL 33175
tel: 305.480.1700
fax: 305.480.1715

For additional information please call 311
Useful Numbers and Websites

Coast Guard
- General tel: 305.535.4300
- Tel: 305.536.4472; 305.525.8725 (Search and Rescue)
- Tel: 305.535.4472 (Marine Emergency)
- Website: www.uscg.mil/d7

Highway Patrol (Non-Emergency)
- Tel: 305.470.2500
- Website: www.fhp.state.fl.us

Miami-Dade Consumer Services Department
- Tel: 305.375.2460
- Website: www.miamidade.gov/csd

Miami-Dade Marine Patrol (Non-Emergency)
- Tel: 305.468.1164

Miami-Dade Fire Rescue (Non-Emergency)
- Tel: 786.331.5000
- Website: www.miamidade.gov/mdfr

Miami-Dade Police Department (Non-Emergency)
- Tel: 305.476.5423
- Website: www.mdpd.com

Office of Emergency Management (OEM)
- Obtain a map of evacuation zones and routes.
- Tel: 305.468.5900
- TDD: 305.468.5402
- Website: www.miamidade.gov/OEM

Passport Agency
- Tel: 1-877-487-2778
- Website: www.travel.state.gov or www.travel.state.gov/passport_services.html

Weather Service
- Tel: 305.229.4522
- Website: www.srh.weather.gov
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